



Instruksi Redeem

INNOVATE
BEYOND



Step 1 :
Daftarkan Produk Anda

msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
[Items marked with * are required for application.](#)

Email *

Password *

Confirm Password *

First Name*

Last Name

Region / Location *

Select ▾

Contact Number

☐ Subscribe Latest Information
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By Clicking, I have read and agree to the [MSI Privacy Policy](#).

☐ MSI Reward Program
By clicking, I agree to the MSI Reward Program [Terms and condition](#).
Become a member today to earn points, get exclusive offers, special VIP event invites and more!
[Learn more about the benefits of the MSI Reward Program](#)

☐ I acknowledge and agree to [MSI Privacy Policy](#) *

Captcha *

24 + 2 =

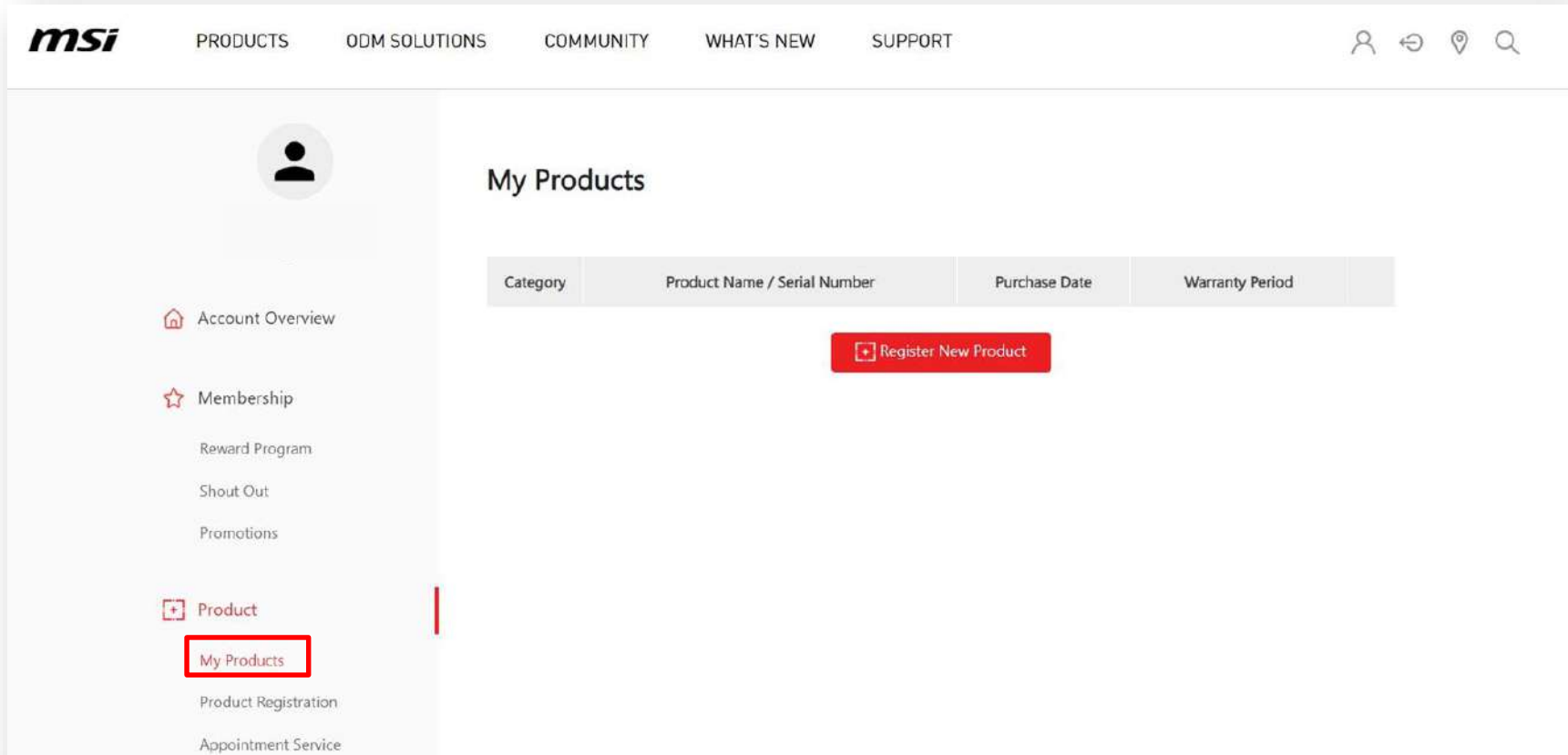
Otfomruss

Sign Up

Cancel

Step 2 : Buka halaman pendaftaran produk

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The screenshot shows the MSI website's 'My Products' page. The top navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right of the navigation bar are icons for user profile, account, location, and search. The left sidebar contains a user profile icon at the top, followed by a home icon for 'Account Overview', a star icon for 'Membership' (which includes links for 'Reward Program', 'Shout Out', and 'Promotions'), and a plus icon for 'Product'. Under the 'Product' section, 'My Products' is highlighted with a red box, and other options are 'Product Registration' and 'Appointment Service'. The main content area is titled 'My Products' and features a table with columns: 'Category', 'Product Name / Serial Number', 'Purchase Date', and 'Warranty Period'. Below the table is a red button with a plus icon and the text 'Register New Product'.

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
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[+ Register New Product](#)

Step 3 : Klik “Register New Product”

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My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
+ Register New Product			

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

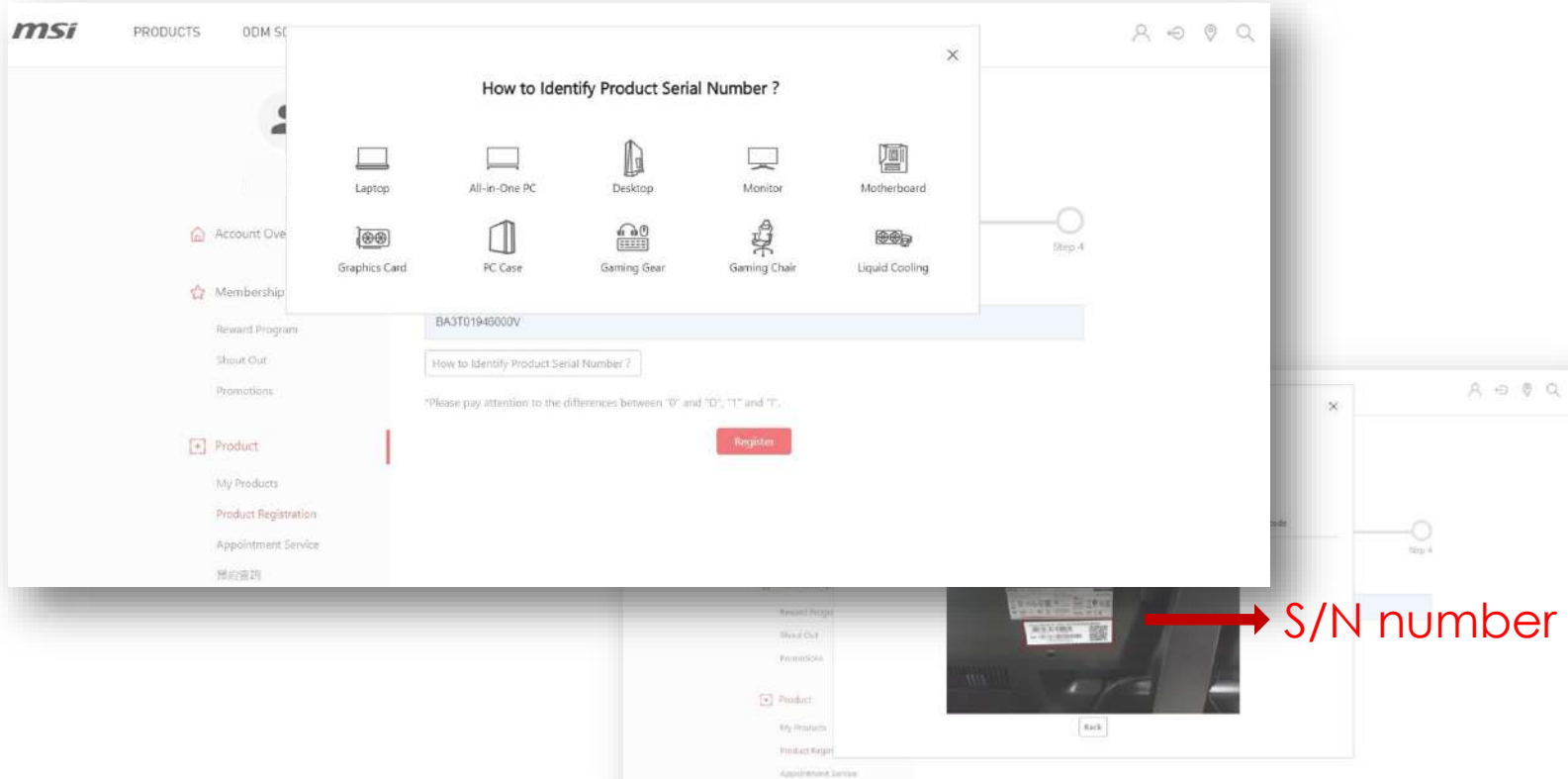
My Products

Product Registration

Appointment Service

預約查詢

Step 4 : Klik pada produk untuk mempelajari cara mengidentifikasi nomor S/N



Step 5-1 : Isi nomor SN produk

[PRODUCTS](#)[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)[Account Overview](#)[Membership](#)[Reward Program](#)[Shout Out](#)[Promotions](#)[Product](#)[My Products](#)[Product Registration](#)[Appointment Service](#)

Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number *

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Step 5-2 : Isi nomor CHK

ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT



-  Account Overview
-  Membership
 - Reward Program
 - Shout Out
 - Promotions
-  Product
 - My Products
 - Product Registration**
 - Appointment Service
 - 預約查詢
-  Support
 - Web Ticket

Product Registration



Step 1



Step 2



Step 3



Step 4

Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Step 5-3 : Lengkapi form pendaftaran produk

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) ⓘ

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice Upload *

選擇檔案

 未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

23 + 9 =

☐ Reformat

Captcha

Next

★ Jangan lupa
untuk upload invoice
bukti pembelian!



Step 2: Redeem Promosi
yang Memenuhi Syarat

Step 6-1 : Buka halaman “Promotions” dan klik redeem

Promotions

All Promotions Redeem History

RAMADAN LUMINARY DEALS
18 Februari - 31 Maret 2023

Work Smart Sale | Claim Digital Code
Mini PC & All-in-One
01 Jan - 31 Mar 2023
hingga **Rp 500 rb***

BUILD YOUR CHRISTMAS DREAM
2025-12-01 ~ 2025-12-31

Ramadan Luminary Deals
2026-02-10 ~ 2026-03-30
MB, PLC, Desktop, Monitor, VGA, SSD, PBM, AIO, Gaming Gear

Work Smart Sale
2026-01-01 ~ 2026-03-31
AIO, PRO DT

Build Your Christmas Dream
2025-12-01 ~ 2025-12-31
MB, PLC, Desktop, Monitor, VGA, SSD, PBM, AIO, Gaming Gear

Redeem > Redeem > Redeem >

Step 6-2: Upload foto SN produk, dan klik checkbox, lengkapi informasi yang diperlukan, kemudian klik “Next”

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The screenshot shows the MSI website's 'Promotion Redeem' page. The left sidebar contains navigation links: Account Overview, Membership, Product, Support, and Account. The main content area features a 'Ramadan Luminary Deals' banner with a product image and dates. Below the banner is a 'Redeem Products' table with columns: Purchase Date, Purchased Region / Country, Category, Product Name / Serial Number, and Upload. The table contains one row for a 'Modern AM242 1M' laptop. To the right of the table is a 'Recipient Information' form with fields for Name, Email, Phone, Address, and City. At the bottom right, there is a 'Next' button.

Purchase Date	Purchased Region / Country	Category	Product Name / Serial Number	Upload
2024-02-10	Indonesia	Laptop	Modern AM242 1M	Upload

Recipient Information

Name *

Email *

Phone *

Address *

City *

State / Province / Region *

Apartment / Building / Floor *

Current Password *

Repeat Password *

Next

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The genome

Contoh Dokumen yang Diupload

Invoice

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française
67 Boulevard du Général Leclerc
Clichy 92110
France
TVA: FR1248773327

Adresse de livraison:

Numéro de commande: 11/10/2019
Date de la commande: 11/10/2019

Numéro de facture: 11/10/2019
Date de la facture/Date de la provision: 11/10/2019

Qté	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

S/N Produk

PC



Monitor



*Pastikan Anda telah mengupload 2 item berikut:

1. **Invoice /Bukti Pembelian** : tercantum; 1. Nama Toko pembelian, 2. Tanggal Pembelian, 3. Nama Model Pembelian
2. **Nomor S/N pada produk**, bukan pada packaging (upload seperti contoh diatas)

Cara Mengidentifikasi nomor S/N dan nomor CHK



Step 7-2: Tunggu feedback dari Customer Service MSI





Tsai Jamieeeee
jamietsai@msi.com

-  Peninjauan akun
-  Produk
 - Produk saya
 - Registrasi produk
-  keanggotaan
 - Program Reward
 - SHOUT OUT
 - Promosi
-  penunjang

pesan

Dear Pelanggan,
Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.
Terima kasih atas kesabaran Anda
Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)[riwayat penukaran](#)

*Perlu diingat bahwa semua pengajuan redeem mungkin memerlukan waktu hingga 7 – 14 hari kerja untuk diverifikasi.



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Periksa Status Redeem
Anda

Step 8: Buka halaman “Promotions” untuk memeriksa status redeem Anda





 Account Overview

 Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

All Promotions

Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-02-10	Ramadan Luminary Deals	Modern AM242 1M	Redeem qualification under reviewing

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Bagaimana Cara Upload Ulang
Dokumen yang Diminta?

AI ERA

OF COMPUTING

Step Kegagalan Redeem 2:

Buka halaman My Product: klik “relative promotion”



Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-02-10	Ramadan Luminary Deals	Modern AM242 1M	Please provide the invoice with your product name on it, thanks. Redeem Again

Step Kegagalan Redeem 1:

Jika menerima pemberitahuan di email Anda

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Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

Klik link

Reason : Please provide the invoice with your product name on it, thanks.

Alasan gagal
redeem

Sincerely,

MSI customer service

Step Kegagalan Redeem 3:

Isi informasi yang dibutuhkan dan klik “Redeem”

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Account Overview

Membership

Reward Program (CU)

Reward Program

Share Out

Promotions

Product

My Products

Product Registration

Online Store

Support

Web Ticket

Ticket History

Apply for Service

Rapid History

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2026-02-10			Modern AMD42 12M	Upload

Redeem Information

First Name *

Last Name *

Zipcode *

123456

Address *

test city test state

test address test address2 test address2

test address2

Contact Number *

09123456789

Note

Captcha

27 + 5 =

Captcha

Redeem Cancel

Redeem Selesai

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Tsai Jamieeeee

jamietsai@msi.com



Peninjauan akun



Produk

Produk saya

Registrasi produk



keanggotaan

Program Reward

SHOUT OUT

Promosi



penunjang

pesan

Dear Pelanggan,

Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.

Terima kasih atas kesabaran Anda

Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)

[riwayat penukaran](#)



Bagaimana Cara
Mendapatkan Hadiahnya?

Step 9-1 : Periksa hadiah Anda melalui mailbox email Anda



no-reply@msi-mail.com

[No Reply] MSI Promotion – ID_Wok Smart Sale - Notice

01/02/2024



Dear Customer,

Terima kasih telah membeli produk MSI!

Redeem promosi **Ramadan Luminary Deals** telah disetujui.

Hadiah: OVO Cash IDR 200.000

*Hadiah akan dikirimkan pada akhir periode promosi setelah ada konfirmasi dari kami

Step 9-2 : Periksa status redeem Anda di MSI Member Center



PRODUCTSODM SOLUTIONSCOMMUNITYWHAT'S NEWSUPPORT





Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All PromotionsRedeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-01-01	Work Smart Sale	Cubi 5 12M	Redeem Success
2026-02-10	Ramadan Luminary Deals	Modern AM242 1M	Redeem Success



FAQ (Frequently Asked Questions)

Mengapa tidak ada promosi relatif di akun pusat anggota saya?
1. Periksa apakah produk Anda memenuhi syarat model 2. Periksa apakah invoice Anda dalam periode yang memenuhi syarat 3. Pastikan wilayah tempat tinggal Anda berada di wilayah yang memenuhi syarat untuk promosi 4. Pastikan Anda membeli produk yang memenuhi syarat dari mitra MSI di wilayah domisili Anda
Apa yang harus saya lakukan jika saya menerima email yang memberitahukan bahwa klaim saya tidak lengkap?
Harap pastikan bahwa Anda telah memberikan: 1. Invoice/bukti pembelian yang meliputi tanggal pembelian, toko pembelian, dan model pembelian 2. Foto nomor SN yang ada di fisik produk itu sendiri, bukan di packaging
Berapa lama waktu yang dibutuhkan untuk memproses aplikasi dan kapan saya akan menerima hadiah saya?
Semua aplikasi mungkin menggunakan: *Kode digital - 7~14 hari kerja untuk diverifikasi. *Hadiah Fisik - 8 -12 minggu untuk dikirimkan setelah redeem Anda disetujui
Mengapa saya tidak menerima email apa pun setelah partisipasi saya?
Jika Anda belum menerima email, silakan periksa folder spam Anda dan nonaktifkan filter email Anda.



40TH
ANNIVERSARY



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Official Partner

AMG
MOTORSPORT